

**2019-2023 Strategy of Judicial and Legal Reforms of the Republic of Armenia**  
**Action Program for the Creation of an E-Justice Platform and Ensuring Accessibility of Electronic Databases**

**Aim 1. Introduction of a unified e-justice system**

**Strategic directions**

- a) Combine all electronic systems and databases operating at justice sector institutions,
- b) Upgrade the e-management systems operating in courts and use them as a basis for the introduction and implementation of a unified e-management system for the judiciary to ensure the transfer of cases from one instance court to a court of another instance and the transfer of cases between the seats of the same court, to implement an effective system of notification among parties and among the parties and the court, and enable submission of evidence, motions to the court and other actions within proceedings,
- c) Create a system of electronic document circulation among law-enforcement bodies (Police, Investigation and Preliminary Investigation Bodies, Prosecutor's Office), courts and enforcement agencies (Compulsory enforcement service, Penitentiary service, Probation service),
- d) Introduce an online system for official correspondence, using the system to ensure the circulation of electronic documents among all participant entities of the case, as well as enabling individuals and legal entities to communicate, submit applications, complaints and other documents to state authorities online; in addition, to enable online tracking of the case progress,
- e) ensure the collection of statistical data via the system throughout the proceedings,
- f) ensure the creation of digital archives.

**Action 1. To conduct a study of databases and electronic systems operating at justice sector institutions.**

**Outcome for Action 1.** An inventory of databases and electronic systems operating at justice sector institutions is created.

**Action 2. To develop comprehensive technical specifications of the unified e-justice system.**

**Outcome for Action 2.** The comprehensive technical specifications of the unified e-justice system has been developed.

**Action 3. To introduce a toolkit necessary for electronic notifications.**

**Outcome for Action 3.** Settings and regulations for sending any judicial act approved with an e-signature to a local self-government, legal entity, individual entrepreneur, attorney, and a person participating in the proceedings, by the court, onto an e-mail address provided by the latter have been ensured.

**Action 4. To introduce and implement a unified electronic management system in courts.**

**Outcome for Action 4.** A unified system of electronic management has been introduced to and implemented in courts.

**Action 5. To introduce necessary mechanisms for the electronic submission of procedural documents.**

**Outcome for Action 5.** The toolkit necessary for the electronic submission of procedural documents to the court and to persons who are participants in the case has been introduced.

**Action 6. To introduce a system of electronic document circulation to courts.**

**Outcome for Action 6.** A system of electronic document circulation has been introduced to the courts.

**Action 7. To introduce a system for providing and receiving information from agencies related to the judicial power.**

**Outcome of Action 7.** A system for providing and receiving information from agencies related to the judicial power has been introduced.

**Action 8. To introduce and implement the e-bankruptcy platform.**

**Outcome of Action 8.** The e-bankruptcy platform has been introduced, digitization of processes related to bankruptcy proceedings have been ensured.

**Action 9. To introduce and implement the electronic module of unified e-justice system for civil and administrative cases.**

**Outcome of Action 9.** The electronic module of the unified e-justice system for civil and administrative cases is introduced, the digitization of civil and administrative procedural processes is ensured.

**Action 10. To introduce and implement the electronic module of unified e-justice system for criminal cases.**

**Outcome of Action 10.** The electronic module of the unified e-justice system for criminal cases is introduced, the digitization of criminal procedural processes is ensured.

Action	Responsible authority	Baseline situation	Targets per stage		Measurable indicator of success	Expected outcome	Funding source
			2019 2 <sup>nd</sup> half	2020 1 <sup>st</sup> half			
<b>1. To conduct a study of databases and electronic systems operating at justice sector institutions.</b>	RA Ministry of Justice	It is necessary to create an inventory of databases and electronic systems, operating in justice sector institutions, determine the interoperability of those systems with other systems	A study of databases and electronic systems implemented in justice sector institutions has been carried out.	An inventory of databases and electronic systems operating in justice sector institutions has been created.	The description of the information for ensuring interoperability among electronic systems is submitted to stakeholders for feedback.	An inventory of databases and electronic systems operating at justice sector institutions is created, the gaps in the systems and databases implemented in the above-mentioned institutions are identified.	No funding is required.

		in use, identify the gaps existent in the systems and databases introduced in the above-mentioned institutions.					
Action	Responsible authority	Baseline situation	Targets per stage		Measurable indicator of success	Expected outcome	Funding source
			2020 1 <sup>st</sup> quarter	2020 2 <sup>nd</sup> quarter			
<b>2. To develop comprehensive technical specifications of the unified e-justice system</b>	RA Ministry of Justice, RA Ministry of High-Tech Industry (co-agent)	The comprehensive technical specifications of the unified e-justice system describe the structure and the standards of the unified e-justice system, its connectivity and interoperability possibilities with all electronic systems and databases,	The comprehensive technical specifications of the e-justice system have been developed.	The comprehensive technical specifications of the e-justice system has been submitted to stakeholders for feedback.	Finalization of the comprehensive technical specifications of the e-justice system, based on stakeholders' feedback.	The comprehensive technical specifications of the e-justice system is developed.	State budget  Other funds, not prohibited by the law

		operating at justice sector institutions, the specifications of system components (modules) have been developed.					
Action	Responsible authority	Baseline situation	Targets per stage		Measurable indicator of success	Expected outcome	Funding source
			2020 1 <sup>st</sup> half	2020 2 <sup>nd</sup> half			
<b>3. To amend the RA Administrative and RA Civil Procedure Codes, revising electronic notifications.</b>	RA Ministry of Justice, RA Supreme Judicial Council (upon agreement)	The new RA Civil Procedure Code establishes a manner for electronic court notifications for state authorities and local self-governments, legal entities, individual entrepreneurs, attorneys and those parties to the case, who have	The draft laws on “Amending the RA Civil Procedure Code” and “Amending the RA Administrative Procedure Code” have been developed, the drafts have been circulated in the established manner and have been submitted to the RA Prime-Minister’s Staff.	The draft laws on “Amending the RA Civil Procedure Code” and “Amending the RA Administrative Procedure Code” have been approved by the RA Government.	The draft laws on “Amending the RA Civil Procedure Code” and “Amending the RA Administrative Procedure Code” have been approved by the RA Government.	The draft laws on “Amending the RA Civil Procedure Code” and “Amending the RA Administrative Procedure Code” are developed and submitted to the National Assembly of the RA.	No funding is required.

		<p>motioned to be notified electronically . Meanwhile, no such manner is provided for by the RA Administrative Procedure Code, and court notification letters continue to be sent via ordinary post.</p>					
Action	Responsible authority	Baseline situation	Targets per stage		Measurable indicator of success	Expected outcome	Funding source
			2020 1 <sup>st</sup> quarter	2020 2 <sup>nd</sup> quarter			
<p><b>4. To introduce and implement a unified electronic management system in courts.</b></p>	<p>RA Ministry of Justice, Justice sector stakeholders</p>	<p>The judicial sector is facing a number of issues, related to the modernization of the sector, ensuring the accessibility and transparency of</p>	<p>The unified e-management system has been introduced and implemented in courts within the framework of which an electronic court case has been created, ensuring familiarization with case materials, receipt of document copies, submission of evidence, motions</p>	<p>A transfer of cases from the court of one instance to that of another instance and from one seat to the other seat of the same instance court has been completed.</p>	<p>The system is introduced and implemented.</p>	<p>The unified electronic management system has been introduced and implemented in the courts.</p>	<p>State budget  Other funds, not prohibited by the law</p>

		information. The introduction of electronic management in the judicial sector will focus on the digitization of paper-based court cases, to exclude the loss of information or the physical damage to the documents.	and other procedural actions online.				
Action	Responsible authority	Baseline situation	Targets per stage		Measurable indicator of success	Expected outcome	Funding source
			2021 1 <sup>st</sup> half	2022 2 <sup>nd</sup> half			
<b>5. To amend the RA Administrative and RA Civil Codes, introducing procedures for online submission of documents.</b>	RA Ministry of Justice, RA Supreme Judicial Council (upon agreement)	According to the RA Civil and RA Administrative Codes, procedural documents (lawsuit, application, complaint, response to a court	The draft laws on “Amending the RA Civil Procedure Code” and “Amending the RA Administrative Procedure Code” have been developed, the drafts have been circulated in the established manner and have been submitted to the RA	The draft laws on “Amending the RA Civil Procedure Code” and “Amending the RA Administrative Procedure Code” have been approved by the RA Government.	The draft laws on “Amending the RA Civil Procedure Code” and “Amending the RA Administrative Procedure Code” are developed and submitted to the National Assembly of the RA.	The draft laws on “Amending the RA Civil Procedure Code” and “Amending the RA Administrative Procedure Code” are submitted to the National Assembly of the RA, and thus	No funding is required.

		<p>application, motion and so on) can be submitted electronically . Besides, according to the specified regulations, the online submission of procedural documents and the manner thereof are defined by the Supreme Judicial Council. Nevertheless, no such manner has been established yet, besides, the technical mechanisms necessary for the electronic submission of those documents are not available either.</p>	<p>Prime-Minister's Staff.</p>			<p>procedures for electronic submission of documents have been defined.</p>	
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Action	Responsible authority	Baseline situation	Targets per stage		Measurable indicator of success	Expected outcome	Funding source
			2021 1 <sup>st</sup> quarter	2021 2 <sup>nd</sup> quarter			
<b>6. To introduce a system of electronic documents circulation to courts.</b>	RA Ministry of Justice RA Supreme Judicial Council (upon agreement)	Currently there is a need to improve the ongoing judicial processes and ensure accessibility of information to state bodies and citizens.	An official electronic correspondence system has been introduced to the Judicial Department, ensuring official e-mail accounts for judges, the circulation of electronic documents, thus enabling citizens to receive official notifications online and track the progress of the case.	An efficient court notification system between the parties and between the party and the court has been implemented.	The system has been introduced and used.  Judicial sector staff and judges have been trained, public awareness raising activities have been conducted.	The electronic document circulation system has been introduced to the court.	State budget  Other funds, not prohibited by the law
Action	Responsible authority	Baseline situation	Targets per stage		Measurable indicator of success	Expected outcome	Funding source
			2022 2 <sup>nd</sup> half	2023 1 <sup>st</sup> half			
<b>7. To introduce a system for providing and receiving information from agencies related to the judicial power.</b>	RA Ministry of Justice RA Supreme Judicial Council (upon agreement)	Currently, courts and other justice sector institutions face a number of problems, such as large volumes of paper-based document circulation, lack of a	The technical specification for sending and receiving information from other agencies related to the judicial power.	A system for sending and receiving information from other agencies related to justice sector institutions has been introduced and will enable automatically sharing of some information from the case with other enforcement agencies (Compulsory Enforcement Service,	The system is introduced and implemented.	The system for sharing and receiving information from agencies related to the judicial power has been introduced.	State budget  Other funds, not prohibited by the law



		unified policy for running the existing systems, inefficient use of human and financial resources, potential data loss, and complicated administration.		Notaries, banks, financial organizations and other agencies).			
Action	Responsible authority	Baseline situation	Targets per stage		Measurable indicator of success	Expected outcome	Funding source
			2021 1 <sup>st</sup> quarter	2021 2 <sup>nd</sup> quarter			
<b>8. To introduce and implement the e-bankruptcy platform.</b>	RA Ministry of Justice	The e-bankruptcy system adopted and used in a number of countries of the world has not been introduced to the Republic of Armenia yet. Notifications, sending and receipt of documents, information exchange,	The e-bankruptcy platform has been introduced and implemented, electronic documentation circulation, notifications, information exchange among the participants of bankruptcy proceedings, and the collection of statistical data have been ensured, along with the digitization of processes related to bankruptcy	The process of the selection and appointment of bankruptcy managers has been completed, a special environment has been created for conducting online meetings of creditors and holding voting sessions. A statistical tool on bankruptcy proceedings has been introduced.	The system has been introduced and implemented.  The judicial sector staff, judges and bankruptcy managers have been trained, public awareness raising activities have been conducted.	The e-bankruptcy platform has been introduced and implemented.	State budget  Other funds, not prohibited by the law

		<p>convening and holding meetings, and other activities during the proceedings are not managed after contemporary methods which essentially complicates the implementation of processes, prolongs the duration of the proceedings and increases costs. As a result of the introduction of the e-bankruptcy system and the digitization of processes within the bankruptcy proceedings, it is expected to firstly reduce the</p>	<p>proceedings ranging from the initiation of bankruptcy proceedings to the closure of a bankruptcy case.</p>				
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		duration of the proceedings, and the electronic document circulation will naturally lead to the reduction of costs associated with the proceedings.					
Action	Responsible authority	Baseline situation	Targets per stage		Measurable indicator of success	Expected outcome	Funding source
			2021 2 <sup>nd</sup> half	2022 1 <sup>st</sup> half			
<b>9. To introduce and implement the electronic module of unified e-justice system for civil and administrative cases.</b>	RA Ministry of Justice RA Supreme Judicial Council (upon agreement)	Along with the enforced procedures of submitting a lawsuit, an application, a complaint, a response to the lawsuit, a motion and other documents in civil and administrative cases, entities participating in the case are not able to exercise	Familiarization with case materials receipt of copies, submission of evidence, motions and other procedural activities have been implemented online.	The electronic module for civil and administrative cases for the unified e-justice system has been introduced and implemented.	The electronic module for civil and administrative cases for the unified e-justice system has been introduced and implemented.  The judicial sector staff and judges have been trained, public awareness raising activities have been conducted.	The electronic module for civil and administrative cases for the unified e-justice system has been introduced and implemented, ensuring the digitization of the civil procedure.	State budget  Other funds, not prohibited by the law

		their right to submit the above-mentioned documents electronically, as established by the law.						
Action	Responsible authority	Baseline situation	Targets per stage			Measurable indicator of success	Expected outcome	Funding source
			2022 1 <sup>st</sup> quarter	2023 2 <sup>nd</sup> quarter	2023 4 <sup>th</sup> quarter			
<b>10. To introduce and implement the electronic module of unified e-justice system for criminal cases.</b>	<p>RA Ministry of Justice</p> <p>RA Supreme Judicial Council (upon agreement)</p> <p>Compulsory Enforcement Service (upon agreement)</p> <p>Probation service (upon agreement)</p> <p>Penitentiary service (upon agreement),</p>	Currently the processes of criminal procedure are mainly implemented in the paper-based format. Justice sector institutions do not avail of an electronic document circulation system.	The draft law on Amending the RA Criminal Procedure Code has been developed, circulated in the established manner and sent to the RA Prime Minister's Staff.	The draft law on Amending the RA Criminal Procedure Code has been approved by the RA Government.	The system of electronic criminal cases has been developed and introduced, ensuring document circulation and interoperability among law enforcing bodies (investigation and preliminary investigation bodies, the Prosecutor's	The system has been introduced and implemented. The judicial sector staff and judges have been trained, public awareness raising activities have been conducted.	The electronic module for criminal cases of the e-justice platform has ensured document circulation and interoperability among the law enforcement, judicial and other enforcement bodies.	<p>State budget</p> <p>Other funds, not prohibited by the law</p>

	<p>RA Prosecutor General's office (upon agreement),</p> <p>Police (upon agreement),</p> <p>Special Investigative Service (upon agreement),</p> <p>NSS (upon agreement),</p> <p>Investigative Committee (upon agreement),</p> <p>State Revenue Committee (upon agreement)</p>				<p>Office), judicial and other enforcement agencies (Compulsory Enforcement Service, Probation Service).</p>			
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**Aim 2. To ensure access to and upgrade of public administration electronic systems and databases, particularly in the justice sector.**

- Strategic directions**
- a) To upgrade the electronic systems of the justice sector, ensuring they meet modern requirements.
  - b) To ensure access and digitization of databases.

c) To ensure database-related amendments to relevant normative legal acts.

d) Reduce bureaucracy.

**Action 1.** To develop the e-notary platform to ensure accessibility and efficiency of justice.

**Outcome of Action 1.** To enable notarization of deals and exchanges (handing over) of documents by a notary through electronic means of telecommunication across the territory of the Republic of Armenia and prescribe regulations for the implementation of the above-mentioned online services in EEU countries.

**Action 2.** To expand the scope of online notary acts, ensuring the expansion of the “notary execution order assignment” institute.

**Outcome of Action 2.** As a result of regulations, the institute of notary execution order assignment will be expanded, contributing to correct and quick conduct of notary acts, the improvement of quality of service provided to citizens, and the reduction of load for courts.

**Action 3.** To upgrade the Official Website of Public Notifications of the RA.

**Outcome of Action 3.** An upgraded Official Website of Public Notifications of the RA, enhanced with new software solutions.

**Action 4.** To upgrade the e-register platform for the state registration of legal entities.

**Outcome of Action 4.** An upgraded e-register platform for the state registration of legal entities, enhanced with new software solutions.

**Action 5.** To digitize the archive materials of the state registry of legal entities and create digital archives.

**Outcome of Action 5.** The archive materials of the state registry for legal entities are digitized, digital archives are created.

Action	Responsible authority	Baseline situation	Targets per stage			Measurable indicator of success	Expected outcome	Funding source
			2020 1 <sup>st</sup> half	2020 2 <sup>nd</sup> half	2023 2 <sup>nd</sup> half			
<b>1. To develop the e-notary platform</b>	RA Ministry of Justice	The RA Law on Notary System and the RA Law on State Duty do not enable notarial certification of deals and exchange of documents via electronic telecommunicat	The draft Law on Amending the RA Law on Notary System and the draft Law on Amending the RA Law on State Duty have been developed, the draft laws have	The draft Law on Amending the RA Law on Notary System and the draft Law on Amending the RA Law on State Duty have been approved by the	The software for e-notary platform has been upgraded, ensuring notarial certification of deals and exchange (handover)	The draft Law on Amending the RA Law on Notary System and the draft Law on Amending the RA Law on State Duty have	The draft Law on Amending the RA Law on Notary System and the draft Law on Amending the RA Law on State Duty are developed and are submitted to the National Assembly. The e-	State budget  Other funds, not prohibited by the law

		ion means.	been circulated in the established manner and have been submitted to the RA Prime Minister's Staff.	Government of the RA.	of documents via electronic telecommunication means.	been approved by the Government of the RA. The e-notary platform has enabled notarial certification of deals and exchange (handover) of documents via electronic telecommunication means.	notary platform has ensured the implementation of notarial certification of deals and exchange (handover) of documents via electronic telecommunication means.	
Action	Responsible authority	Baseline situation	Targets per stage		Measurable indicator of success	Expected outcome	Funding source	
			2019 2 <sup>nd</sup> half	2021 2 <sup>nd</sup> half				
<b>2. To introduce an electronic system, necessary for electronic notarization of electronic contracts and exchange of documents</b>	RA Ministry of Justice  RA Central Bank (co-agent)	Defining the samples of contracts subject to electronic notarization and establishing the manner thereof.	The samples of contracts subject to electronic notarization and the manner thereof have been established.	An electronic management system has been introduced in the field of notary service, providing electronic communication among notaries, banks and credit organizations.	The samples of contracts subject to electronic notarization and the manner thereof have been established. An electronic management system has been introduced in	An electronic management system has been introduced which ensures the notarization of electronic contracts and exchange of documents, the provision of the notary execution order assignment.	State budget  Other funds, not prohibited by the law	

					the field of notary service.		
Action	Responsible Authority	Baseline situation	Targets per stage		Measurable Indicator of Success	Expected Outcome	Funding source
			2020 1 <sup>st</sup> half	2021 2 <sup>nd</sup> half			
<b>3. To upgrade the Official Website of Public Notifications of the RA.</b>	RA Ministry of Justice	Due to the considerable increase in the number of announcements, frequent issues arise with Logging on and Administering the website: the website slows down, the searched public announcement is not always shown on the Website after search with key words, the software of the Website does not enable a differentiated, multi-level authorization for operation with the data stored in the database, the	The Terms of Reference have been developed.	The Official Website of Public Notifications of the RA has been upgraded, ensuring a more user-friendly and accessible interface due to the practices of inclusion of persons with disabilities, eliminating all barriers for the latter in terms of website access. A search system, subscription, personalized e-office features have been introduced. The latter enables uploading announcements for free or for pay. The interoperability of the Website with a number of systems has been ensured, including the e-bankruptcy platform and unified e-justice system.	The TOR has been drafted, the RA Public announcements official website has been upgraded, measures to raise public awareness have been undertaken.	An upgraded Official Website of Public Notifications of the RA with new software solutions.	State budget  Other funds, not prohibited by the law



		software of the Website does not enable to archive the uploaded public announcements. The ungrade of the Website is expected to solve the above-mentioned problems and ensure alignment of the technical features with present requirements.					
Action	Responsible authority	Baseline situation	Targets per stage		Measurable indicator of success	Expected outcome	Funding source
			2020 2 <sup>nd</sup> half	2021 1 <sup>st</sup> half			
4. To upgrade e-register platform for registering legal entities	RA Ministry of Justice	The RA Law on State Registration of Legal Entities, Separated Divisions of Legal Entities, Enterprises And Individual Entrepreneurs (Law hereafter) was amended in 2012, however no updates were carried out in the e-register system	The Terms of Reference have been developed.	The electronic system of the state registration agency of legal entities has been upgraded.	The TOR has been drafted, the electronic system of the state registration agency of legal entities has been upgraded.	The electronic system of the state registration agency of legal entities has been upgraded, and it meets modern requirements.	State budget  Other funds, not prohibited by the law

		which has led to malfunctions of the system.					
Action	Responsible authority	Baseline situation	Targets per stage		Measurable indicator of success	Expected outcome	Funding source
			2021 1 <sup>st</sup> half	2021 2 <sup>nd</sup> half			
<b>5. To digitize the archive materials of the state registry of legal entities and create digital archives.</b>	RA Ministry of Justice	As of 2018, a total of current “archive cases” of 93200 individual entrepreneurs and “archive cases” of 91958 individual entrepreneurs who have terminated their business activity, “archive cases” of 76870 legal entities and the “archive cases” of 16322 liquidated legal entities are stored in the State Register Agency of Legal Entities of the Ministry of Justice of the RA, containing a total of approximately 10	The digitization of archive documents has been completed.	The digital archive of the State Register Agency of Legal Entities has been created.  The accessibility and effectiveness of digitized archive documents have been ensured.	Ensuring accessibility of the digital archive through the e-register platform.	Digitization of the archive materials at State register Agency of Legal Entities, creation of digital archives	State budget  Other funds, not prohibited by the law

		million pages. The documents have not been fully digitized to this day (only the most recent statutes of active individual entrepreneurs have been digitized).					
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